

SUPERSEAL Carpet & Laminate Subfloor Limited Warranty



20 Year Limited Product Warranty Only

SUPERSEAL Carpet & Laminate Subfloor is warranted for a period of 20 years against the following: resistant to a wide range of chemicals; resistant to fungus and bacterial attack; impervious to root penetration and delamination. In the event this product fails to meet these requirements, the said amount of SUPERSEAL Carpet & Laminate Subfloor shall be supplied free of charge. SUPERSEAL assumes no responsibility for any other losses or damages, labour, materials, punitive, incidental or consequential or otherwise. Proof of purchase must be provided at time of claim. There are no warranties beyond this as expressed above for the 20-year product only warranty.

Warranty Requirements

The preparation and installation must be executed according to SUPERSEAL's written installation instructions and the following:

1. The substrate must be even and sufficiently load bearing and must be prepared according to recognized Industry Standards and Norms.
2. It is the responsibility of the owner/builder/installer to ensure the suitability of all building materials and all associated building materials for the owners intended use.
3. The product must be allowed to climatize to normal room temperature after the product has been cut to size (Approx 65° F or 20° C) and prior to installation

Making a Claim for the 20 year Warranty: SUPERSEAL Construction Products Ltd. must be notified in writing to request an application for a claim form. Once the completed warranty claim form has been received by SUPERSEAL, SUPERSEAL may request an inspection of the installation by SUPERSEAL or a SUPERSEAL representative. Once inspected and it is determined that the SUPERSEAL Carpet & Laminate Subfloor is defective, SUPERSEAL will, at its own discretion, supply replacement materials that conforms to the contract requirements or issue a credit to but not exceeding the original purchase price for the portion of SUPERSEAL Carpet & Laminate Subfloor that has proven to be defective. The claim must be submitted, evaluated and approved by SUPERSEAL Construction Products Ltd. before any repair or work can start. For claims that are deemed not valid, SUPERSEAL Construction Products Ltd. reserves the right to bill the owner or person(s) making the claim reasonable compensation, including but not limited to, travel and labor, associated with investigating the claim.

NOTE: This warranty does not apply to failures caused in whole or in part by substrate and installation deficiencies including but not limited to the following: structurally unsound substrates including those that exceed deflection limits; substrates with surfaces not suitable for the particular installation using standard building practices; wood based substrates that are swollen, deformed or weakened by excessive exposure to moisture or rot and substrates improperly installed. To make a claim go to www.superseal.ca and click on the "Contact Us" button and request a claim form or address for mail or call 1-800-571-1877.

This warranty is valid from the date of purchase only.